

September 19, 2008

Re: Update on Basic Laboratory Testing at SHC for Community Physicians

Dear Physician,

As noted in a prior announcement, Stanford Hospitals and Clinics (SHC) reached an agreement to transfer basic Outreach Laboratory business to LabCorp, and this transfer took place on Friday August 1, 2008. These basic laboratory services include blood chemistry tests, complete blood cell counts, and urinalyses. The transfer of outreach business created some confusion for our community physicians that provide continuing care to our patients and admit to SHC and Lucile Packard Children's Hospital (LPCH). This memo outlines the steps that have been taken to meet the needs of those SHC and LPCH patients.

We will continue to retain the Clinical Laboratory at Mary L. Johnson Ambulatory Care Center at 730 Welch Road for service to our pediatric patients. In addition, we will serve those patients from the community whom are referred to us for STAT testing, for pre-operative work, for care at SHC and LPCH specialty clinics and for pre-admission testing. Obstetric patients planning to deliver at LPCH may also use the Stanford Clinical Laboratory for pre-admission testing. **Effective September 15th, other basic laboratory testing may be performed for the patients of our community physicians if the patients have an active registration as an outpatient¹.** Therefore, if a patient is sent to a Stanford draw site and does not have an active registration, he/she will be sent to Admitting/Registration to obtain one, and we can then draw their blood for outpatient testing. The results of this testing will be reported in the SHC or LPCH Hospital Information Systems, depending on the institution at which an active registration of the patient resides (EPIC or Cerner).

Please note that *samples for basic laboratory testing collected in a community physician's office from patients that do not have an active registration at either SHC or LPCH are considered outreach patients, and cannot be accepted for testing at Stanford Laboratory.* These samples should be sent to LabCorp or another reference laboratory of choice.

SHC will continue to provide:

- services in surgical pathology

¹ Active Registration as an outpatient:

- SHC: within the same calendar month
- LPCH: within the same day

- cytopathology
- hematopathology
- certain types of esoteric testing for existing clients

Stanford Laboratories will not provide:

- courier services to community physicians to support outpatient testing,
- rush delivery of reports, which will be available in EPIC or Cerner (and as paper copy). Reports will be delivered by US mail.
- laboratory supplies.

Stanford Laboratory's priority will continue to provide high quality laboratory services to both SHC and LPCH medical staff and their patients;

Please also note that patients registered and drawn as outpatients will be charged the SHC or LPCH fee schedule for their laboratory work.

We hope that this policy will meet the needs of our patients and caregivers. The Table on page 3 summarizes the patient categories, where they may be tested and location of patient service centers. If you have any questions, please contact Denise Lutz at 650-725-3866 or Pam Hares at 650-302-2245.

Sincerely,

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The following table summarizes which categories of patients and physicians will be served by the Stanford Laboratory, and where their blood specimens will be drawn, after September 15th:

Patient or Specimen Category	Basic Outreach Laboratory testing by Stanford	Patient Service Center Site for Blood Draws
1. SHC/LPCH clinic patients	Yes (these services will continue to be offered for such patients)	<ul style="list-style-type: none"> ● Stanford Hospital ● Blake Wilbur ● Hoover Building ● Menlo Clinic ● 730 Welch Road* ● 770 Welch Road**
2. STAT, pre-operative and pre-admission orders referred by Community MD	Yes	<ul style="list-style-type: none"> ● Stanford Hospital ● Blake Wilbur ● 730 Welch Road*
3. Registered SHC/LPCH Outpatients referred by Community MD	Yes	<ul style="list-style-type: none"> ● Stanford Hospital ● Blake Wilbur ● Menlo Clinic ● 730 Welch Road*
4. Community Obstetric patient planning to deliver at LPCH***	Yes	<ul style="list-style-type: none"> ● Stanford Hospital
5. Routine basic testing referred by Community MD	No	<ul style="list-style-type: none"> ● LabCorp or other sites

* Pediatric patients only;

** Obstetric patients only.

*** Community physician obstetric patients requiring laboratory testing to be directed to patient registration at LPCH.